

Advanced College Credit (ACC) Program Feedback Survey 2017-2018

During the 2017-2018 school-year, the ACC program conducted student surveys each term to collect program feed-back. Approximately 7% of all ACC participants (275 students) responded to the online survey. Unfortunately, the response rate is far below the program's goal of a 25% response rate.

Program Feedback:

- 73% of respondents heard about the ACC program from their high school teacher
- Students identified earning college credit and saving money as their primary reasons for enrolling
- Based on student's responses to accessing resources, more work must be done to communicate available tools
- Students identified concerns in navigating the ACC website, 25% found it very to somewhat difficult
- 85% of students had a good or very good experience with ACC
- 61% of respondents plan to attend a four-year college/university after high school, 22% plan to attend CCC



How did students hear about the ACC program?

Why did students enroll in the ACC program?

#	Question	No	ot at all a reason	Som	newhat a reason	Very	Total	
1	To be challenged	14.65%	46	42.99%	135	42.36%	133	314
2	To earn college credit	1.57%	5	5.02%	16	93.42%	298	319
3	To save money	4.11%	13	18.04%	57	77.85%	246	316
4	To finish college early	20.32%	63	33.87%	105	45.81%	142	310
5	To have flexibility with my future schedule in college	14.74%	46	33.33%	104	51.92%	162	312
6	Parents made me	80.26%	244	13.49%	41	6.25%	19	304

Which CCC resources did students access?



Students rated how much they disagreed or agreed with the following statements about the ACC program:

#	Question	Strongly disagree		Disagree		Somewhat disagree		Somewhat agree		Agree		Strongly agree		Did not do/did not use		Did not know about		Total
1	The ACC website was easy to navigate. (www.clackama s.edu/acc)	2.81%	9	5.31%	17	13.13%	42	29.38%	94	31.87%	102	10.00%	32	5.94%	19	1.56%	5	320
2	The ACC Student Handbook provided helpful information.	1.25%	4	1.88%	6	4.38%	14	21.56%	69	20.00%	64	5.00%	16	26.25%	84	19.69%	63	320
3	The ACC Registration Instructions provided helpful information.	1.25%	4	2.50%	8	6.88%	22	26.88%	86	37.50%	120	11.56%	37	9.06%	29	4.38%	14	320
4	Course registration was user- friendly.	2.52%	8	4.09%	13	11.95%	38	22.33%	71	37.74%	120	17.30%	55	3.77%	12	0.31%	1	318
5	Paying for the course(s) online was simple.	1.25%	4	1.88%	6	7.19%	23	17.81%	57	40.63%	130	16.88%	54	13.13%	42	1.25%	4	320
6	Accessing my CCC Student Account for grades and transcripts was simple.	1.57%	5	2.19%	7	9.40%	30	26.65%	85	26.33%	84	15.36%	49	15.99%	51	2.51%	8	319

How was student's experience with ACC program?



Plans after High School



Demographic Information:

- 71% of respondents identified as female
- 72% of respondents identified as white, 10% as Hispanic or Latino, and 6% as Asian
- 24% of respondents identified as receiving free/reduced lunch

Gender



Race/Ethnicity

